

Helsinki, D(2009)

Subject: ECHA/2009/39: Multiple Framework Contract with reopening of competition and division into lots for external service provision for development, studies, support of information systems and security, awarded through an open procurement procedure

CLARIFICATIONS 5

5.1 Referring to Questionnaire, questions 4.7 and 4.9 we would like to as if it is possible to be provided with more detailed description of ECHA needs? In particular, we refer to possible technological decisions already made. We would like to be provided with such information because of the following reasons:

(Q 4.7): Assessment of our responses is to be based on conformity with ECHA needs we would like to describe the most relevant part of our infrastructure.

(Q 4.9): Test environment should reflect in detail actual production environment at ECHA premises to assure satisfactory test accuracy.

Assuming that Case Studies describe activities of kind presumed to be requested under Contract we realized that ECHA shall have to buy some software licenses. We would like to ask if these licenses are to be bought under this Framework Contract or separately, and therefore if we should include licenses in our offer?

We prefer not to provide a more detailed description of ECHA's needs or current technological status as they might well change over time. In case an offer for a service request contains the need for ECHA to purchase special software licenses, this circumstance should be explicitly mentioned in the offer together with an overview of the estimated related software license costs in order to allow ECHA to fully assess the technical proposal, whereas it should not be incorporated into the financial bid. The actual purchase of the necessary software license would be done outside this Framework Contract.

ECHA