

Helsinki,
D(2009)

Subject: ECHA/2009/39: Multiple Framework Contract with reopening of competition and division into lots for external service provision for development, studies, support of information systems and security, awarded through an open procurement procedure

CLARIFICATIONS 28

28.1 case study 1 for Lot 1:

- Is the list of technologies mentioned in case study 1 restrictive or can additional technologies be used, such as Business Objects for reporting purposes?
- Is the information retrieved by the new IT tool to the user required to be real-time or is it OK to have a delay of one day for example?
- Do we need to store in the new system the progress of the notifications which have been identified as requiring further information? I.e., as well as identifying the notifications that need to be worked on, do we update the status of these notifications in the new system or does the existing functionality of the original systems cater for introducing the additional information, etc?

Additional technologies, such as Business Objects for reporting purposes, may be used.

As the case study does not specify the latency requirements on the report, you may assume, that real-time would be the only possible option. However, a latency of e.g. one day is also acceptable.

No, the progress of the notifications which have been identified as requiring further information will be stored in the original system.

ECHA